



## SENIOR MOMENTS

by Pamela Morgan

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# Senior Moments

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## SYNOPSIS:

An elderly man contacts a tech company for the technologically challenged to find help with Zoom, but winds up learning much bigger lessons about love and acceptance.

## SETTING:

A Zoom call hosted by Senior Moments.

## CAST OF CHARACTERS

1 man, 1 woman, 1 any

All roles may be played by actors of any ethnicity.

DREW Any. Mid 20s to 30s. A bored but good-natured IT person.

JACK Male. Mid 60s to 70s. A blue collar worker, loves to talk. He has no tech skills and needs help.

ANNA Female. 18 to mid 20s. She is endlessly embarrassed by her father, Jack.

SETTING: Drew sits on a Zoom call. Their background should be stock photo office, digital background. This will change to a cramped personal space with a photo of them and their spouse. Jack is in a messy kitchen or background, this will change to digital. Anna should be in her bedroom or her apartment.

DREW

Greetings, welcome to Senior Moments, taking you from Cyber Stupid to Cyber Savvy, my name is Drew and I'm excited to assist you. We can start with taking your payment information. Do you have your credit card handy?

JACK (O.C.)

Hello? Hello?

DREW

Greetings, Welcome to Senior Moments, the place you can come to when your children won't help. If you have your credit card handy, we can start with our easy pay system.

JACK (O.C.)

Hello, is someone out there?

DREW

Can you hear me, sir?

JACK (O.C.)

Yes I...think I can hear you. You're awfully quiet.

DREW

Take a look at your desktop, sir, on the bottom righthand side. There is a little symbol that looks like a speaker with sound waves coming out, do you see that?

JACK (O.C.)

I do.

DREW

If you move your mouse over it and click, it will pop up a small menu.

JACK (O.C.)

Oh yes, I see, it says the number 15.

DREW

Slide that bar all the way to the right, as high as you like.

JACK (O.C.)

Okay, I'm sliding. It says 100.

DREW

Can you hear me now?

JACK (O.C.)

Yes, that's much better!

DREW

Greetings, welcome to Senior Moments. No, we're not a scam, yes, we can teach you Instagram, but first do you have your credit card ready for payment?

JACK (O.C.)

I'm not interested in learning the Instagram.

DREW

May I have your name sir?

JACK (O.C.)

I'm Jack and who are you?

DREW

Hello, Jack, my name is Drew. Our policy is to begin all calls by teaching you our easy pay system, that also teaches you how to use popular apps like Paypal--

JACK (O.C.)

You have a very pleasant voice, Drew, has anyone told you that?

DREW

Thank you.

JACK (O.C.)

I mean it, you have a good voice.

DREW

Did you have something you needed help with today, Jack?

JACK (O.C.)

I can't seem to figure out how to turn my camera on.

DREW

I think I can help you with that. Right now, Jack, we're on Zoom. So let's start with how you turn your camera on, when on Zoom.

JACK (O.C.)

Yes, I want to learn the Zoom.

DREW

Wonderful. Can you see me right now?

JACK (O.C.)

I don't know.

DREW

Do you see me waving? *(waves and smiles, there's a pause)*  
Are you waving back at me, Jack?

JACK (O.C.)

I am, can you see me?

DREW

No, Jack, I can't see you yet, but let's get that fixed. You're definitely on a computer of some kind, is it a laptop or desktop, PC or Mac?

JACK (O.C.)

I'm on a computer, it's a few years old. With the windows. My son got me one of those pads for Christmas but I don't know how to use it. His name is Jack too, but we call him JJ. Is Drew short for something?

DREW

It is not short for anything. I love the nickname JJ, it makes me think of the show Good Times.

JACK (O.C.)

You're too young to know that show!

DREW

I live for retro, it's the best part of my job, what can I say? So if you're on a desktop, can you take your mouse and move it down and to the left? You'll see what looks like a camera pop up.

JACK (O.C.)

I see it.

DREW

Perfect, just click that once and we should-

*Jack appears on the screen.*

DREW

Hello there! Nice to finally meet you in person.

JACK

That worked! That's all I have to do?

DREW

That's all you have to do, Jack. We do still have the matter of our easy pay system, but.. *(decides against it)* is there anything else can I help you with?

JACK

You can see everything behind me. That's not good.

DREW

Well, yes, the camera does show your room a bit, and if your room is a little.. um.. *(searching for a kind word)* disorganized, it will show that too.